



Reviva & Engine Rebuilders Inc. Return Guidelines

(Subject to change)

Freight Charges: Customer will pay the standard freight cost shown below.

- HD Diesel (9 liters and above): \$1750 - \$2000
- MD Diesel (4-9 liters): \$900 - \$1100
- LD Diesel (Under 4 liters): \$450
- Gas Engines: \$600
- Cylinder Heads: Customer provides shipping.

Engine Restock Fees: based on purchase price:

- 5% restock on all engines if a replacement is ordered.
- 15% restock on all engines if no replacement is ordered.
- 15% restock on special builds that will require conversion time with a replacement order.
- 20% restock on special builds that will require conversion time.

Note: Any installed engine subject to all parts and labor charges required to make the product into a resalable condition if the return is accepted.

Cylinder Head Restock Fees: based on purchase price:

- 15% restock on all cylinder heads.

Note: Returns are not excepted if the cylinder head has been installed.

Questions to ask your customer:

- Has the engine been partially or fully installed?
- Have any components been bolted on?
- Is it still in the shrink wrap?
 - If yes, use this as an opportunity to train them on inspecting prior to signing.
- Is there any freight damage?

(Returns must be completed within 120 days of the invoice date)