



QUICK AND EASY CORE RETURN REQUEST



1. Completely fill out form below - using only Pick Up Location information.
2. Fax this completed form to 763.390.3722 -or- email to core@reviva.com.
3. Upon receipt, your request will be processed, a carrier will be scheduled and you will receive a return Bill of Lading sent to you either by fax or email.
4. Securely affix the printed Bill of Lading to the core scheduled for pick-up.
5. We encourage you to select 'email' instead of 'fax' below because this will allow Freight Buddy, Reviva's freight scheduler, to confirm and update you with the status of the carrier's pickup schedule for your core.
6. If a pick-up is unsuccessful, please contact Freight Buddy at 800.578.6009 to reschedule a pick-up or to discuss any issues with the pick-up request.

Pick up Location Name: _____

Pick up Location Address: _____

City: _____ State: _____ Zip: _____

Pick up Location Contact: _____ Phone Number: _____

Email: _____ Fax Number: _____

Pick up Location Hours of Operation: _____

Shipment Information:		Lift Gate Required: (Circle One) YES or NO
Pieces:		

Serial # of engine sent to you: _____

CHECK ONE AND ONLY ONE BELOW:

Core

Warranty Claim #: _____

Plant Inspection Claim #: _____

New Return RMA #: _____